

BERNARD TELEPHONE & COMMUNICATIONS

October 2025

110 Jess St. Bernard, IA

563-879-3203

www.bernardtelephone.com

⚡ Tech Myth Busters: Internet Speed Edition

● **Myth:** Turning off my router every night makes it faster.

✔ **Fact:** Routers are designed to stay on 24/7. A quick reboot once in a while is all you need.

● **Myth:** More expensive routers always mean faster internet.

✔ **Fact:** Speed comes from your fiber connection. Router placement and setup matter more than the price tag.

● **Myth:** If I hide my router in a cabinet, it won't affect speed.

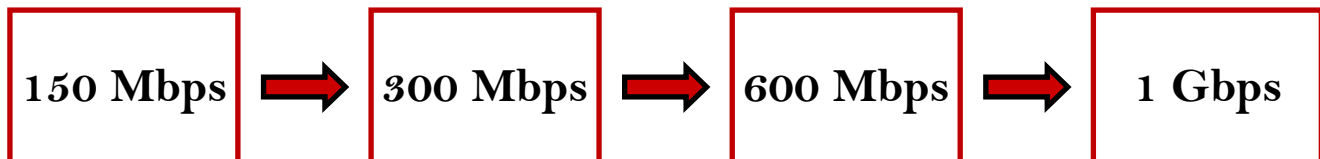
✔ **Fact:** Routers need open space — walls and cabinets block Wi-Fi signals.

● **Myth:** Using Wi-Fi is just as fast as being wired in.

✔ **Fact:** Ethernet cables always deliver the fastest, most reliable speeds. Perfect for gaming, video calls, & work VPNs.

Fiber Speeds

Our fiber internet speeds can be tailored to you to ensure you get the performance you need in today's connected world.



Call us today to make sure you're on the best plan for your home or business!

Reconnect Fees can be *SPOOKY!*

To prevent being "haunted" by reconnect fees, remember, bills are due on the 20th of each month. Any payments received after the due date will not be reflected on your next month's bill. We accept cash, check, and credit/debit card payments. Credit and debit card payments can be made at www.bernardtelephone.com. We also offer an EZ Pay Option. With this option, your financial institution makes your payment from your checking or savings account to us on the 20th of each month. The EZ Pay Form is available at www.bernardtelephone.com. Email our office at bernard@bernardtel.net or call 563-879-3203 with your payment questions.

Why lease a router from

Bernard Telephone & Communications?

- ⇒ No setup hassles. We will set up and install the router in your home.
- ⇒ Remote monitoring of your Wi-Fi signal.
- ⇒ Remote and on-site router support provided by our techs.
- ⇒ For superior performance, maintenance, including firmware updates, provided by our techs.

\$7.95

per month + tax

BERNARD TELEPHONE & COMMUNICATIONS

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110 Jess Street

PO Box 68

Bernard IA 52032

Phone 563-879-3203

Fax 563-879-3809

Bernard@bernardtel.net

www.bernardtelephone.com

24/7 Technical Support

1-888-958-0911

Secure IT Plus Customers

877-373-3320

Do Not Call Registry

888-382-1222

Iowa One Call

811 or 800-292-8989

OFFICE HOURS

Monday—Friday

7:30 AM—4:00 PM

Closed 12:00—12:30 PM

HALLOWEEN WORD SEARCH

F	W	1	C	B	I	K	S	E	M	U	T	S	O	C	N	1
O	S	G	W	Z	T	D	I	G	B	C	U	P	N	T	E	K
K	G	R	K	R	K	E	G	3	1	B	D	A	K	W	E	N
C	L	S	N	O	I	T	A	R	O	C	E	D	N	T	W	Z
P	O	G	T	B	3	V	A	M	P	I	R	E	I	A	O	E
F	C	C	M	M	H	T	S	O	H	G	E	I	F	E	L	S
S	K	O	T	3	T	U	H	Z	3	D	V	N	E	R	L	S
G	Z	O	T	O	R	S	K	E	L	E	T	O	N	T	A	Z
N	K	H	U	A	B	T	M	M	3	R	O	D	F	R	H	U
P	W	S	1	V	B	E	H	F	G	1	3	A	K	O	B	T
U	C	O	T	G	3	M	R	O	Z	Y	S	L	T	K	P	N
E	T	R	L	W	H	P	S	N	W	T	L	T	V	C	W	Y
E	H	3	A	C	C	P	U	M	K	I	N	I	3	I	K	D
O	I	G	U	Z	M	L	G	W	G	S	V	W	D	R	W	N
Z	E	P	O	G	Y	C	R	G	C	B	A	Z	E	T	T	A
E	Y	E	B	A	L	L	U	F	F	I	O	L	1	H	C	C
R	U	D	H	R	I	L	P	H	K	F	B	O	C	G	B	A

WORD LIST:

TRICK OR TREAT
DECORATIONS
HALLOWEEN
THE 31ST
SKELETON
COSTUMES
EYEBALL
OCTOBER
VAMPIRE
ZOMBIE
KNIFE
CRAZY
CANDY
CLOWN
GHOST
BAT
BOO

FUSC Update-Federal Universal Service Charge

Effective October 1, 2025 the Federal Universal Service Charge (FUSC) contribution factor will be increasing from 36.0% to 38.1%. The FUSC amount is calculated by multiplying the contribution factor times your interstate service charges. This factor may change quarterly, depending upon the needs of the Federal Universal Service Fund (USF). The USF is a government mandated program that is designed to help make phone service affordable and available to all Americans, including consumers with low income, those living in areas where the costs of providing telephone service is high, and to schools, libraries, and rural health care providers.

*Fiber Customers

As part of ongoing improvements to our fiber network, we're currently updating equipment to support enhanced speeds & reliability. Our team will be reaching out to schedule a convenient time for the update. We appreciate your cooperation as we work to bring you the best possible internet experience.

Congratulations to this month's winner,

Leslee Bastian

She will receive a \$10 credit on her next bill!

Winners are randomly drawn and all customers are eligible.

 **HAPPY** 
HALLOWEEN