

BERNARD TELEPHONE & COMMUNICATIONS

September
2025

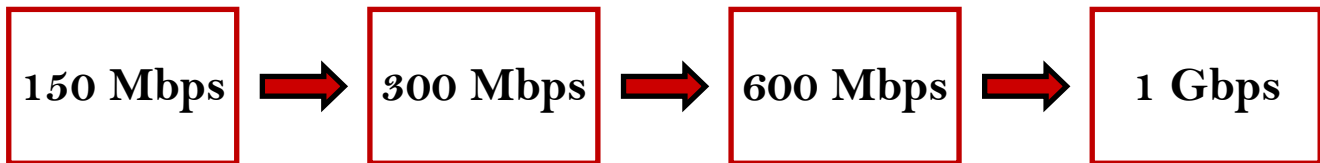
110 Jess St. Bernard, IA

563-879-3203

www.bernardtelephone.com

FIBER SPEEDS

Our fiber internet speeds can be tailored to you to ensure you get the performance you need in today's connected world.



Call us today to make sure you're on the best plan for your home or business!

FIBER CUSTOMERS

As part of ongoing improvements to our fiber network, we're currently updating equipment to support enhanced speeds & reliability.

Our team will be reaching out to schedule a convenient time for the update.

We appreciate your cooperation as we work to bring you the best possible internet experience.

SILENCE THE SPAM

LEARN ABOUT THE DO NOT CALL REGISTRY

In 2003, the Do-Not-Call Act was signed into law. This legislation allowed for the establishment and enforcement of a National Do-Not-Call Registry giving consumers a choice regarding telemarketing calls. If your number is listed on the registry, all commercial telemarketers, except for businesses with whom you have an existing relationship or certain non-profit and political organizations, are not allowed to call you. Consumers may register their residential telephone number, including wireless numbers, on the National Do-Not-Call Registry via the Internet at no cost.

You can register online for the National Do-Not-Call Registry via the internet at <https://www.donotcall.gov>.

To contact the registry by telephone, consumers may call **1-888-382-1222**.

For TTY, call 1-866-290-4236. Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days after registration. Your number will remain on the registry permanently.

You are allowed to remove your number from the registry at any time.



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DETECTING PHISHING EMAILS

110 Jess Street

PO Box 68

Bernard IA 52032

Phone 563-879-3203

Fax 563-879-3809

Bernard@bernardtel.net

www.bernardtelephone.com

24/7 Technical Support

1-888-958-0911

Secure IT Plus Customers

877-373-3320

Do Not Call Registry

888-382-1222

Iowa One Call

811 or 800-292-8989

OFFICE HOURS

Monday—Friday

7:30 AM—4:00 PM

Closed 12:00—12:30 PM

Always be on the lookout for:

1. **Emails Demanding Urgent Action**

Emails threatening a negative consequence, or a loss of opportunity.

2. **Emails with Bad Grammar and Spelling Mistakes**

Poor spelling and grammar are usually dead giveaways for a scam email.

3. **Inconsistencies in Email Addresses, Links & Domain Names**

Discrepancies in email addresses, links, & domains.

If the domain names do not match, do not click.

4. **Suspicious Attachments**

If an email attachment seems suspicious, don't open it, even if your antivirus software indicates that the message is clean.

5. **Emails Requesting Login Credentials, Payment Information or Sensitive Data**

Legitimate organizations do not ask for sensitive information via email.

6. **Too Good to Be True Emails**

Where the sender of the email offers you something valuable for little cost to you, for example offering money or a gift card.

IOWA ONE CALL: IT'S THE LAW.

To comply with Iowa's One Call Law, a homeowner or excavator is required to go online to IowaOneCall.com or call 811 or 800-292-8989 to schedule underground utility lines to be located and marked.

This will create a ticket for the location to be visited. The request should be made at least two days before starting any

digging or excavating project, excluding Saturday, Sunday and legal holidays. Hitting an underground utility line while digging can cause serious injuries, disrupt service to entire neighborhoods, and result in fines and repair costs.



Congratulations to this month's winner,

Kraig Kruse

He will receive a \$10 credit on his next bill!

Winners are randomly drawn
and all customers are eligible.



MOWING NEAR FIBER PEDESTALS

As a friendly reminder, please take special care while mowing ditches.

Many of our fiber pedestals are located in rural ditches. If the grass gets tall enough, they may be hard to see. We recognize that damage is typically unintentional. However, similar to fiber cable cuts, any damage to property will be assessed and billed out to the responsible party.

