

BERNARD TELEPHONE & COMMUNICATIONS

March
2025

110 Jess St, Bernard IA

563-879-3203

www.bernardtelephone.com

Spam Alert

Over the last month, we have been made aware that a fraudulent entity has been pretending to be Bernard Telephone Company asking for your email and billing credentials or updating virus protection. The email sent is **NOT** from Bernard Telephone and is a phishing email looking to gain information through you providing it to them.

Below are some helpful tips to help spot spam and phishing emails.

One of our employees may reach out to you through email. If one of our employees does, the email will have the first name of that employee, followed by @bernardtel.net.
example: kayla@bernardtel.net



Requests for sensitive information

Always establish if the request for information is reasonable.



Email sender domain

Always make sure the senders email address matches who the email is claiming to be from.

How to spot a phishing email



Link Addresses

If they provide a link to click on, it could lead you to a malicious website.



Emotional appeals

They will try to elicit fear or urgency to convince you to act carelessly.

If you are signed up with our eBill system, emails will come from:
no.reply+bernardtelephone98174311+@paydq.com

If you receive bills from us via email, it will come from:
donotreply@ebillnotify.com



Grammar or odd phrasing

Watch for grammatical, spelling errors, and wording that is not typically used



BERNARD TELEPHONE & COMMUNICATIONS

110 Jess Street

PO Box 68

Bernard IA 52032

Phone 563-879-3203

Fax 563-879-3809

Bernard@bernardtel.net

www.bernardtelephone.com

24/7 Technical Support

1-888-958-0911

Secure IT Plus Customers

877-373-3320

Do Not Call Registry

888-382-1222

Iowa One Call

811 or 800-292-8989

OFFICE HOURS

Monday—Friday

7:30 AM—4:00 PM

Closed 12:00—12:30 PM

Why lease a router from Bernard Telephone & Communications?

- No setup hassles. We will set up and install the router in your home.
- Remote monitoring of your Wi-Fi signal.
- Remote and on-site router support provided by our techs.
- For superior performance, maintenance, including firmware updates, provided by our techs.

\$7.95
+ tax

St. Patrick didn't wear green. He actually wore blue. The color was changed to green during the 1798 Irish Rebellion.

**DID YOU
KNOW?**



**HAPPY
ST. PATRICK'S
DAY**



CUSTOMER PROPRIETARY NETWORK INFORMATION

Bernard Telephone & Communications Privacy Policy:

We at Bernard Telephone & Communications pledge to protect your privacy and keep your trust. During the application process we collect Customer Proprietary Network Information (CPNI) and "Non-public Personal Information". Under Federal law you have a right and Bernard Telephone & Communications has a duty to protect the confidentiality of your CPNI. If, at any time, you would like to update your CPNI information you may do so by filling out a new CPNI form. Contact our office to request a CPNI form to update your information or if you have any questions.



*First Day of Spring:
March 20th, 2025*

Congratulations to this month's winners,

JESSE & ERIN MELOY

They will receive a \$10 credit on their next bill.

Winners are randomly drawn
and all customers are eligible.

