

# BERNARD TELEPHONE & COMMUNICATIONS

February  
2025

110 Jess St, Bernard IA

563-879-3203

www.bernardtelephone.com



## Date Night at Home!

Is it time for a fiber speed upgrade?

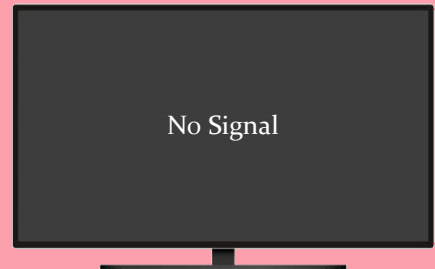
<u>TIER 1</u>	<u>TIER 2</u>	<u>TIER 3</u>
150Mbps	300Mbps	500Mbps
\$59.95	\$69.95	\$92.95

\*All included pricing is monthly, and for fiber only.\*

## No Signal? Check Your TV Input!

TVs can have multiple input or source ports to connect and switch between connected devices. For example, your cable TV set-top box, a gaming console, or a DVR player.

If the **INPUT** or **SOURCE** button on the remote control is accidentally bumped and changes the setting it could result in a *No Signal*, *No Input detected*, or a similar message on the screen.



### Steps to change the input source of the TV:

- 1) Press the **INPUT** button on the bottom left of your remote.
- 2) The input source screen will be displayed on the screen of the TV.
- 3) Using the arrow keys, choose one of the input sources on the input selection screen.
- 4) Confirm the selection by pressing the Enter button.



HAPPY  
Valentine's Day



# BERNARD TELEPHONE & COMMUNICATIONS

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www.bernardtelephone.com

24/7 Technical Support

1-888-958-0911

Secure IT Plus Customers

877-373-3320

Do Not Call Registry

888-382-1222

Iowa One Call

811 or 800-292-8989

## OFFICE HOURS

Monday—Friday

7:30 AM—4:00 PM

Closed 12:00—12:30 PM

Congratulations to this month's winner,

**Korinne Hollis**

She will receive a \$10 credit on his next bill.

Winners are randomly drawn and all customers are eligible.



It is estimated that more than 250 million roses are grown for Valentine's Day.

### eBill & Pay Online

With the busy holiday season just around the corner, why not make life a bit easier with our eBill system? Our eBill system allows access to make online payments, view online payment history, and gives the ability to view the prior 12 months of bills. Registration is free and easy with your Bernard Telephone & Communications bill!

Go to [www.bernardtelephone.com](http://www.bernardtelephone.com)

Click → **EBILL - MAKE A PAYMENT**

Use your **10 digit Account Number for Service Account.**

See the yellow highlighted section in examples below.

Enter your "Security Code"

Begin with the numerals 507 and then add the last four characters in the section highlighted in green below.



All the fields are required for site registration. No punctuation allowed.

Service Account  (Include leading zeros if present.)

Security Code

#### Example 1

Account Number:	0000009999
Bill Date:	November 01, 2022
Due Date:	20TH OF THE MONTH
Phone Number:	563-234-5678

The security code for example 1 is **5075678**

#### Example 2

Account Number:	0000009999
Bill Date:	November 01, 2022
Due Date:	20TH OF THE MONTH
Last Name:	SMITH

The security code for example 2 is **507MITH**

Now you can continue and complete the registration process.

**If you have any questions,  
please call our office at 563-879-3203.**

