

# BERNARD TELEPHONE & COMMUNICATIONS

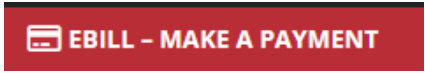
January  
2024



Various studies have found just under 40% of adults in the US set a New Year resolution. However, less than 10% are successful. If your resolutions include getting more organized, reduce waste or spending less money we can help. eBill & Pay Online gives you access for making online payments, online payment history and viewing the prior 12 months of bills.

**Registration is free and easy with your Bernard Telephone & Communications bill!**

Go to [www.bernardtelephone.com](http://www.bernardtelephone.com) and click



All the fields are required for site registration. No punctuation allowed.

Use your 10 digit Account Number for Service Account. See the yellow highlighted section in examples below.

Service Account  (Include leading zeros if present.)

Security Code

Enter your "Security Code" using the numerals 507 along with the last four characters in the section highlighted in green below.

The security code for example 1 is 5075678.

The security code for example 2 is 507MITH

**Example 1**  FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

**Account Number:** 0000009999  
**Bill Date:** November 01, 2022  
**Due Date:** 20TH OF THE MONTH  
**Phone Number:** 563-234-5678

Remit To:  
BERNARD TELEPHONE COMPANY, INC

**Example 2**  FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

**Account Number:** 0000009999  
**Bill Date:** November 01, 2022  
**Due Date:** 20TH OF THE MONTH  
**Last Name:** SMITH

Remit To:  
BERNARD TELEPHONE COMPANY, INC

Now you can continue and complete the registration process.

**If you have any questions please call our office at 563-879-3203.**

110 Jess Street	Phone 563-879-3203	<u>OFFICE HOURS</u>
PO Box 68	Fax 563-879-3809	Monday—Friday
Bernard IA 52032	Bernard@bernardtel.net	7:30 AM—4:00 PM
	<a href="http://www.bernardtelephone.com">www.bernardtelephone.com</a>	Closed 12:00—12:30 PM

## FUSC Update-Federal Universal Service Charge

Effective January 1, 2024 the Federal Universal Service Charge (FUSC) contribution factor will be increasing from 34.5% to 34.6%. The FUSC amount is calculated by multiplying the contribution factor times your interstate service charges. This factor may change quarterly, depending upon the needs of the Federal Universal Service Fund (USF). The USF is a government mandated program that is designed to help make phone service affordable and available to all Americans, including consumers with low income, those living in areas where the costs of providing telephone service is high, and to schools, libraries, and rural health care providers.

### Snow Removal and Fiber Pedestals



A reminder to use caution when moving snow in the area of a pedestal. We acknowledge damage is unintentional in most cases.

However, same as a fiber cut, the damage will be assessed and the responsible party will be billed for the repairs.

### Congratulations

to this month's winner,

AUSTIN SCHWENN

She will receive a \$10 credit on her next bill.

*Winners are randomly drawn and all customers are eligible.*

### \*\*Restrict Unwanted Telephone Solicitations\*\*

In 2003, the Do-Not-Call Act was signed into law. This legislation allowed for the establishment and enforcement of a national Do-Not-Call Registry giving consumers a choice regarding telemarketing calls. **If your number is listed on the registry, all commercial telemarketers, except for businesses with whom you have an existing relationship or certain non-profit and political organizations, are not allowed to call you.**

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry via the Internet at no cost. **You can register online for the national Do-Not-Call Registry via the internet at <https://www.donotcall.gov>.** To contact the registry by telephone, consumers may call 1-888-382-1222. For TTY, call 1-866-290-4236.

Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days after registration. Your number will remain on the registry permanently. You are allowed to remove your number from the registry at any time.



NATIONAL  
DO NOT CALL  
REGISTRY



24/7 Technical Support

1-888-958-0911

Secure IT Plus Customers

877-373-3320

Iowa One Call

811 or 800-292-8989

Do Not Call Registry

888-382-1222