

BERNARD TELEPHONE & COMMUNICATIONS

December

2023

110 Jess St, Bernard IA

563-879-3203

www.bernardtelephone.com



Fake Package Delivery Scam

It's that time of the year again. More people are shopping on line and scammers are taking advantage of the increase of package deliveries. The fake package delivery scam was one of the top scams in 2022.



You received a message that your package was delayed or undeliverable but you aren't expecting a package. Scammers send text or email message with a fake tracking number a link to a fake website. These websites look like a legitimate company web sites. However, when you open the malicious link, you are asked personal "verification" information and instructed how to pay a small "re-delivery fee" in an attempt to get your credit card information.

Tips to avoid the Fake Shipping Scam.....

- If you are waiting for a package and concerned there may be a problem contact the company or delivery service directly. Do not respond to the message or use the provided link.
- Don't pay additional "delivery fees" for a package. A legitimate company will not send a unexpected message requesting additional fees.
- Look for a missed delivery notice. Legitimate delivery services usually leave a physical "missed delivery" notice on your front door.

If you think you've been the target of a scam contact the Federal Trade Commission at:

www.ReportFraud.ftc.gov

HOLIDAY HOURS

Monday, December 25 — Closed

Tuesday, December 26—Closed

Monday, January 1—Closed

*We wish you a
Merry Christmas
and
Happy New Year !*

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24/7 Technical Support

1-888-958-0911

Secure IT Plus Customers

877-373-3320

Do Not Call Registry

888-382-1222

Iowa One Call

811 or 800-292-8989

OFFICE HOURS

Monday—Friday

7:30 AM—4:00 PM

Closed 12:00—12:30 PM

How many gifts can Santa fit into an empty sack?

Just one. After that. It's not empty!



Most of us rely on technology devices for our day-to-day activities, averaging as many as 20 devices connected via wireless router. It's important to pay attention to your router's performance and recognize when it's time to replace it. General recommendation is to replace a router after three to five years. A quality new router can improve wireless speeds, efficiency and network security.

To experience the full benefits of the internet service to your home Bernard Telephone wireless routers are available to lease.

Why lease a Bernard Telephone router?

- * No setup hassles. We will set up and install the router in your home.
- * Maintenance, including firmware updates, for superior performance by our techs
- * Remote monitoring of your wi-fi signal.
- * Remote and on-site router support provided by our techs.
- * Replacement if it becomes outdated or fails

If you have questions or to schedule installation of a leased router call 563-879-3203.

\$ 7.95
month plus tax

Congratulations to this month's winner,

Janelle Lutgen

She will receive a \$10 credit on her next bill.

Winners are randomly drawn and all customers are eligible.