

# BERNARD TELEPHONE & COMMUNICATIONS

October  
2023

110 Jess St, Bernard IA

563-879-3203

www.bernardtelephone.com

The email message shown below was a phishing scam attempting to obtain information. Aureon Technology monitors and blocks phishing scams from reaching our customer's bernardtel.com inbox. Unfortunately, because of the large amount of phishing scams occasionally there are emails that do reach our customer's email inbox. As soon as the email is identified as phishing it is shut down by Aureon Technology. However, shutting down the email does not remove it from your inbox.

If you think may be a victim of phishing make note of any information you may have shared such as user name or passwords. Immediately log into the website (not the provided link) and change the passwords on the affected account as well as anywhere else that password is used.

If you have provided a hacker with your information it will be quickly be known by other hackers. You can expect to receive new phishing emails , texts and phone calls looking to get your information too.

**Remember..... Don't take the phishing bait.**

**PHISHING  
WARNING  
FLAGS**

RE: Reminder - Take on action your account has been restricted. [Reference ID-#CAS

service@paypal.com <kaclsutassistoyjgt20rvabr@ts7z.williesdescrapinc.com>  
To: You

**Your PayPal has been Limited.**

Dear Customer,

Your security is our top priority. We have recently identified some suspicious activities on your PayPal account. To safeguard your funds and personal information, we have temporarily restricted access to your account until the necessary verification steps are completed.

Please take immediate action by following the secure verification link provided below.

Rest assured that completing the verification process will only take a few minutes of your time, but it will significantly enhance the security of your account.

If you encounter any issues or require assistance during the verification process, our dedicated support team is available 24/7 to help you.

Safely yours,  
The PayPal Security Team

**VERIFY NOW**

Questions? We're here to help. Call us at 1-800-659-2955 | TTY/TDD: 1-800-977-8339  
Office of Disaster Assistance U.S. Small Business Administration.

Poor grammar and use of punctuation.

Misspelled words

Do you know the sender?

Requests for information

Urgency to take action

Why would the Office of Disaster Assistance U.S. Small Business Administration answer PayPal questions?

How do you contact the support team?

Links or forms within the email.

# BERNARD TELEPHONE & COMMUNICATIONS

110 Jess Street  
PO Box 68  
Bernard IA 52032

Phone 563-879-3203

Fax 563-879-3809

Bernard@bernardtel.net

www.bernardtelephone.com

24/7 Technical Support  
1-888-958-0911

Secure IT Plus Customers  
877-373-3320

Do Not Call Registry  
888-382-1222

Iowa One Call  
811 or 800-292-8989

## OFFICE HOURS

Monday—Friday

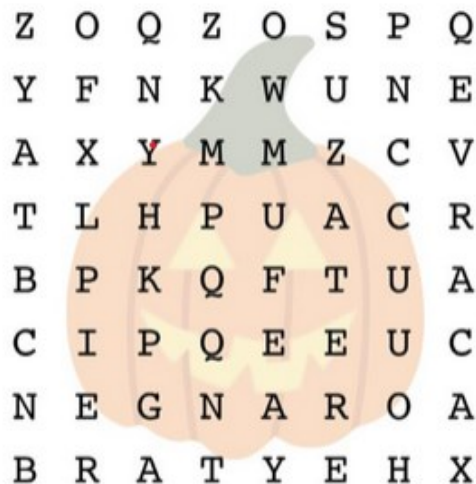
7:30 AM—4:00 PM

Closed 12:00—12:30 PM

## FUSC Update- Federal Universal Service Charge

Effective October 1st, 2023 the Federal Universal Service Charge (FUSC) contribution factor will be increasing from 29.2% to 34.5%. The FUSC amount is calculated by multiplying the contribution factor times your interstate service charges. This factor may change quarterly, depending upon the needs of the Federal Universal Service Fund (USF). The USF is a government mandated program that is designed to help make phone service affordable and available to all Americans, including consumers with low income, those living in areas where the costs of providing telephone service is high, and to schools, libraries, and rural health care providers.

## Jack-o-lantern Word Search



Z	O	Q	Z	O	S	P	Q
Y	F	N	K	W	U	N	E
A	X	Y	M	M	Z	C	V
T	L	H	P	U	A	C	R
B	P	K	Q	F	T	U	A
C	I	P	Q	E	E	U	C
N	E	G	N	A	R	O	A
B	R	A	T	Y	E	H	X

Carve Pumpkin Face  
Orange Autumn

**Congratulations to this  
month's winner,**

**Doug Clemens**

He will receive a \$10 credit  
on his next bill.

Winners are randomly drawn  
and all customers are eligible.

**IOWA 811  
ONE CALL**<sup>SM</sup>

To comply with Iowa's One Call Law, a homeowner or excavator is required to schedule underground utility lines to be located and marked. This will create a ticket for the location to be visited. The request should be made at least two days before starting any digging or excavating project, excluding Saturday, Sunday and legal holidays. Hitting an underground utility line while digging can cause serious injuries, disrupt service to entire neighborhoods and result in fines and repair costs.

**IOWAONECALL.COM**

**Call 811 or  
800-292-8989**