

BERNARD TELEPHONE & COMMUNICATIONS

August
2023

110 Jess St, Bernard IA 563-879-3203 www.bernardtelephone.com



Bernard Telephone & Communications would like to say "Thank you" to everyone who was able to join us for our Customer Appreciation Party on June 28th
Congratulations to Door Prize Winners
Joyce Gibbs
Andrew O'Connell
Dave Puetz



BERNARD TELEPHONE & COMMUNICATIONS

110 Jess Street
PO Box 68
Bernard IA 52032

Phone 563-879-3203
Fax 563-879-3809

Bernard@bernardtel.net
www.bernardtelephone.com

24/7 Technical Support
1-888-958-0911

Secure IT Plus Customers
877-373-3320

Do Not Call Registry
888-382-1222

Iowa One Call
811 or 800-292-8989

OFFICE HOURS
Monday—Friday
7:30 AM—4:00 PM
Closed 12:00—12:30 PM

Why lease a router from Bernard Telephone & Communications?

- * No setup hassles. We will set up and install the router in your home.
- * Remote monitoring of your Wi-Fi signal.
- * Remote and on-site router support provided by our techs.
- * For superior performance, maintenance, including firmware updates, provided by our techs

\$ 7.95
month plus tax

Mowing Ditches and Fiber Pedestals



When mowing ditches please take special care to avoid the area of the pedestal to avoid damaging the fiber.

A damaged fiber can cause service issues and outages for a large area.

We acknowledge damage is usually unintentional. However, similar to a cut fiber line, the damage will be assessed and billed to the responsible party.

Utility Complaints or Inquires

Customers unable to resolve issues with your utility service provider or have questions about utility service rules and requirements, contact the Iowa Utilities Board Customer Service staff for assistance.

IUB Customer Service

877-565-4450

customer@iub.iowa.gov.

1375 E Court Ave, Des Moines IA 50319-0069

Congratulations to this month's winner,

Adam Bechen

He will receive a \$10 credit on his next bill.

Winners are randomly drawn and all customers are eligible.