

# BERNARD TELEPHONE & COMMUNICATIONS

July

2023

110 Jess St, Bernard IA

563-879-3203

[www.bernardtelephone.com](http://www.bernardtelephone.com)



## FUSC Update-Federal Universal Service Charge

Effective July 1st, 2023 the Federal Universal Service Charge (FUSC) contribution factor will be increasing from 29.0% to 29.2%. The FUSC amount is calculated by multiplying the contribution factor times your interstate service charges. This factor may change quarterly, depending upon the needs of the Federal Universal Service Fund (USF). The USF is a government mandated program that is designed to help make phone service affordable and available to all Americans, including consumers with low income, those living in areas where the costs of providing telephone service is high, and to schools, libraries, and rural health care providers.

## Access Recovery Charge Update

Due to FCC Rules (which became effective December 29, 2011) the Access Recovery Charge (ARC) enables Bernard Telephone Company to recover from end-user customers a limited portion of revenues lost due to FCC mandated reductions in inter-exchange carrier payments. The current Access Recovery Charge on your bill will decrease effective July 1, 2023. If your account is charged at the residential or single-line business rate, the ARC will decrease from \$3.00/month to \$2.50/month. Multi-line business ARC rates will remain at the current \$3.00/month rate.



# BERNARD TELEPHONE & COMMUNICATIONS

110 Jess Street

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Bernard@bernardtel.net

www.bernardtelephone.com

24/7 Technical Support

1-888-958-0911

Secure IT Plus Customers

877-373-3320

Do Not Call Registry

888-382-1222

Iowa One Call

811 or 800-292-8989

## OFFICE HOURS

Monday—Friday

7:30 AM—4:00 PM

Closed 12:00—12:30 PM

# IOWA 811 ONE CALL<sup>SM</sup>

Contact Iowa One Call anytime you plan to excavate. Whether it's a small or a large construction or a homeowner project (such as putting up a fence or clothes line, planting trees or shrubbery, landscaping, building a home addition, deck, foundation, or replacing a driveway or sidewalk, etc.) you must submit a locate request at least 48 hours (not counting weekends and/or legal holidays) prior to excavation. Iowa One Call will notify the underground facilities in the area of planned excavation.

**Call 811 or 1-800-292-898**  
**Online at [www.iowaonecall.com](http://www.iowaonecall.com)**

Bills are due on the 20th of each month.

Any payments received after the due

date are NOT be reflected on your next month's bill.

We accept cash, check and credit card payments. Credit and debt card payments can be made at [www.bernardtelephone.com](http://www.bernardtelephone.com).

We also offer an EZ Pay Option. With this option your financial institution makes your payment from your checking or savings account to us on the 20th of each month. The EZ Pay Form is available at [www.bernardtelephone.com](http://www.bernardtelephone.com).

Email our office [bernard@bernardtel.net](mailto:bernard@bernardtel.net) or call 563-879-3203 with your payment questions.

12	13	14
19	20	21
26	27	28

## Congratulations

to this month's winner,

**Leonard Bonk**

He will receive a \$10 credit on his next bill.

Winners are randomly drawn and all customers are eligible.