

Return and Refund Policy

Thank you for shopping Bernard Telephone and Bernard Communications Companies. If you are not entirely satisfied with your purchase, we're here to help.

Returns

You have 30 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will notify you on the status of your refund after inspecting the item.

Refunds on services will be based on a daily prorated amount once services have been disconnected. These refunds will be paid out via check when all charges have cleared the account. This process may take up to 45 days.

No refunds will be paid out for interruption of services. In the event of interrupted services we encourage you to contact us so we are aware of the issue and can take adequate action.

Shipping

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of the return shipping will be deducted from your refund.

Contact Us

If you have any questions on how to return your item to us, contact us.