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GENERAL SERVICES – Wholesale DSL Service

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Digital Subscriber Line (DSL)

A. General Description

1. DSL provides digital connectivity to a high-speed data link(s) for residence service Customers and business service Customers.
2. DSL is provided by utilizing Asymmetric Digital Subscriber Line (ADSL) technology. ADSL is a network technology that utilizes single line service and special modems to provide high-speed data access.
3. DSL consists of central office equipment (a Digital Subscriber Line Access Multiplexer (DSLAM)) and existing copper or fiber facilities extended from the Company's central office to the Customer's premises.
4. DSL is asymmetrical in that more bandwidth is delivered downstream to the Customer than is delivered from the Customer back to the network.

B. Regulations

1. Provision of Service

- a. DSL is provisioned over the Company's existing copper or fiber facilities that provide a connection between the Customer's premises and the Company's central office which provides access to a high speed data provider.
- b. The Company will qualify the DSL between the Company's central office and the Customer's premises. The purpose of the qualification is to determine the availability and suitability of the Company's existing copper facilities that are not suitable for Service.
- c. The Company does not undertake to originate data, but offers the use of its service components, where available, to Customers for the purpose of transporting customer-originated data.
- d. DSL may be provided subject to availability and limitations of Company's central office and outside plant facilities and is only available where technical capabilities permit.
- e. The Company will not provision DSL if the Company reasonably determines that it is not technically feasible over existing facilities that it will cause interference problems with existing service.
- f. During the Company's network maintenance and software updates period(s), it may be necessary to place the DSL out of service. The company also reserves the right to temporarily interrupt DSL at other times in emergency situations.

2. Temporary Suspension of Service

Temporary Suspension of Service is not offered with DSL.

3. Minimum Service Period

The Minimum Service Period for DSL is one month.

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Digital Subscriber Line (DSL) Access Service Connection ChargeB. Regulations (con't)

## 4. Responsibility of the Company

The Company will provision DSL for the Customer up to and including the Network Interface (NI)

## 5. Responsibility of the Customer

The Customer is responsible for providing compatible Customer provided equipment (CPE) that is used for connection to DSL.

The Customer is responsible for obtaining permission from its subscriber(s) for the Company's employees or agent to enter the Customer's premises at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service, removing the service components of the Company.

The Customer is responsible for providing protection on their computer(s) to prevent illegal access to their computer(s).

## 6. DSL Services may be used only for lawful purposes and in a manner which does not violate any law or infringe any copyright, trademark, trade secret, right of publicity, or privacy. The Company is under no obligation to monitor information transmitted to or from a Customer's subscribers.

## 7. If it is determined that DSL is subject to federal jurisdiction, DSL, terms, conditions, rates, and charges will be subject to Federal Communications Commission (FCC) tariff filing.

C. Rates and Charges

## 1. The following rates and charges are in addition to the rates and charges for any other service(s) to furnish a communications system:

	<u>Installation Charge</u>	<u>Per Month</u>
Per Line Equipped*		
DSL month to month	\$250.00	\$20.00
DSL month to month (greater than 300 lines)	\$250.00	\$15.00
DSL 3-year commitment (greater than 300 lines)	\$250.00	\$12.00

\*In addition to the charges for the residence or business line. This price is not valid for resale.

## 2. The Installation Charge will be waived with a 3-year or more commitment. In the event of early withdrawal from the commitment, the Installation Charge will be reinstated.

## 3. Early Termination Charge

Early termination charges are applicable if a Customer commits to DSL under a 3-year term and terminates service prior to the end of the 3-year term. The early termination charge is equal to the number of months remaining in the term agreement times the monthly rate under the 3-year term.

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